



KEY ISSUES

Exploration of practical transport resource co-ordination in rural Aberdeenshire

Development of appropriate local DRT solutions for two diverse rural areas

Advising in procurement of DRT operating software

Monitoring and evaluation of service operation

ABOUT DHC

Derek Halden Consultancy staff and associates have leading expertise in transport planning, community development, psychology, transport and accessibility modelling, social inclusion, marketing, environmental assessment, and economic development.

Common to all projects is a commitment to draw from state of the art knowledge to ensure that solutions are soundly based and tailored to the needs of clients.

Offices at:
12 Melville Terrace
Stirling, FK8 2NE
☎ 01786 448005

7-9 North St David Street
Edinburgh, EH2 1AW
☎ 0131 524 9610



info@dhc1.co.uk



www.dhc1.co.uk

DRT Developments in Aberdeenshire

This Aberdeenshire Council DRT project is a pilot scheme funded by the Scottish Executive to explore innovative routes to improving the delivery of rural transport services. As well as tackling coordination of transport resources and key stakeholders the project assessed the effectiveness of a DRT system in this context to enhance accessibility and social inclusion in two pilot areas.

DHC, working in partnership with Aberdeen University DHC have been assisting Aberdeenshire Council throughout the development of this pilot project. Using their knowledge of state of the art literature on rural transport and DRT provision, DHC have



developed the service design and operation of the schemes for the Council. These services designs were informed by public consultations, meetings with local commercial and community transport operators, and an in depth evaluation of the existing transport coverage in the pilot areas.

The DRT services began operation in summer 2004 and are using the latest Information and Communication Technologies to control and monitor bookings and vehicles, which DHC assisted the Council in procuring.

Over the coming months DHC will be monitoring the operation of these services through user surveys and evaluation of user travel data sourced from the DRT control software. This research will be used to advise on the continual development of the system. It is hope that as



lessons are learned and publicity grows from the initial services, the scheme as a whole will develop and further integration and co-ordination of transport resources will be achieved across Aberdeenshire.